



# Madisyn Wagner

Visual Communication - Web and Digital Media Designer

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## Kwik Trip, Wisconsin—Guest Service/Food Service

August 2020 – PRESENT

- Independently manage all kitchen operations, ensuring consistent, high-quality food preparation and exceeding chicken drive goals
- Effectively communicated with customers, taking and fulfilling private orders, demonstrating strong interpersonal skills
- Proactive monitored customer demand and maintained a continuously stocked and hot food display
- Demonstrated strong communication and problem-solving skills in a fast-paced environment
- Processed high volume point of sale transactions with accuracy and efficiency, ensure a positive customer experience
- Resolved customer inquiries and complaints promptly, maintaining a high level of customer satisfaction

## SKILLS

WordPress

Wix

User Rework

Time Management

Problem-Solving

Organization

Client Communication

Wireframing

Prototyping

Visual Design

Communication

Customer Service

## Whim & Wonder Co., Wisconsin — UX/UI Web Designer

February 2025 - May 2025

- Utilized Outlook for project communication, scheduling meetings, and delivering updates to clients
- Developed a comprehensive case study in Figma, documenting the design process and rationale for a UX/UI project
- Designed wireframes and mood boards in Figma to visualize website structure, user flows, and aesthetic direction.
- Designed and developed a functional website using Wix Studios, incorporating client feedback and ensuring a user-friendly experience
- Created and managed project timelines in Excel, tracking progress and ensuring timely delivery of project milestones

## Pinecone, Wisconsin —Guest Service/Food Service

July 2016 - June 2019

- Provided exceptional customer service, including taking and fulfilling phone orders and processing register transactions
- Demonstrated strong communication skills by effectively addressing customer inquiries
- Maintained an organized and efficient service area
- Trained new and current employees, adapting to varied linguistic competencies and levels Addressed guest questions and complaints using best customer service practices

## EDUCATION

### Madison College, Wisconsin — Associates

August 2022 - May 2025

Madison College, Wisconsin - Associates in visual communications